



August 7, 2026

The Honorable David Steiner
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260-0010

Dear Postmaster General Steiner,

We write as the elected representatives of Jackson Township at the federal, state, and municipal levels to formally request a meeting with you and the appropriate members of your leadership team regarding the ongoing postal service crisis affecting our community.

This urgent request comes directly in response to the overwhelming concerns voiced by our constituents. The residents and businesses of Jackson Township have repeatedly expressed grave concern over deteriorating service conditions, unsafe access, excessive wait times, and the inability of the current postal facility to adequately serve its residents. As their elected representatives, we have a responsibility to ensure their concerns are heard and addressed, and we are committed to working with you and advocating vigorously until meaningful action is taken.

We understand that the United States Postal Service may currently be evaluating the operational challenges at the Jackson Post Office and considering potential solutions. At the requested meeting, we wish to receive a comprehensive update on the status of that review, discuss available options, and work collaboratively toward both immediate and long-term solutions.

Jackson Township is the third-largest municipality in New Jersey by land area, encompassing approximately 100 square miles. Our community has experienced extraordinary growth over the past several decades. According to the U.S. Census Bureau, Jackson's population increased from 25,644 residents in 1980 to 58,544 residents in 2020, with more recent estimates placing the population at nearly 61,000 residents. This growth has been accompanied by continued residential and commercial development, significantly increasing the demand for postal services.

Unfortunately, the postal infrastructure serving our community has not kept pace with the growth and needs of your postal customers.

The facility located at 915 Bennetts Mills Road is no longer capable of adequately serving the needs of Jackson Township. Residents routinely report overcrowded conditions, extended wait times, inadequate parking, traffic congestion, and insufficient staffing. These issues have become daily occurrences rather than isolated incidents.

We have all heard concerning reports regarding the facility from residents and postal employees alike. And Mayor Jennifer Kuhn, who has visited the facility on numerous occasions and witnessed firsthand the unsafe conditions created by vehicles backing onto Bennetts Mills Road, traffic congestion extending beyond the property, and residents struggling to safely access postal services. These conditions create legitimate public safety concerns not only for postal customers but also for motorists, pedestrians, emergency responders, and the community as a whole.

This is no longer simply an issue of customer convenience; it is a matter of public safety and government responsibility.

It is also important to recognize that Jackson Township was once served by two postal facilities. The former Cassville Post Office, located at 520 West Veterans Highway, helped absorb customer demand and provided residents in different sections of town with reasonable access to postal services. Since its closure in 2012 due to lease-related issues, the entire municipality has been forced to rely on a single facility that was never designed to support today's population or service demands.

We strongly believe the time has come for decisive action.

Specifically, we urge the United States Postal Service to seriously evaluate:

- The establishment of a second full-service postal facility within Jackson Township to restore adequate access for residents and businesses.
- Significant modernization and expansion of the existing Bennetts Mills Road facility, including improvements to parking, traffic flow, customer service areas, accessibility, and operational capacity.
- Immediate operational improvements to address staffing levels, customer wait times, and public safety concerns while long-term solutions are being evaluated.

The residents of Jackson Township deserve a postal system that reflects the size, growth, and needs of their community. They should not be expected to endure unsafe conditions and inadequate service simply to access essential federal services.

We stand united in our commitment to advocating for our constituents and respectfully request a meeting with your leadership at your earliest convenience. We are prepared to work collaboratively with the United States Postal Service to identify practical, long-term solutions that improve safety, expand access, and restore the level of service our residents rightfully deserve.

Thank you for your prompt attention to this matter. We look forward to your timely response and to working together to deliver meaningful improvements for the people of Jackson Township.

Respectfully,



Christopher H. Smith
Member of Congress



Alex Sauickie
Assemblyman



Jennifer Kuhn
Mayor, Jackson Township



Owen Henry
Senator



Robert D. Clifton
Assemblyman